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**AMENDMENT UNDER 37 CFR 1.116
EXPEDITED PROCEDURE –
EXAMINING GROUP 2836**

TOWNSEND and TOWNSEND and CREW LLP

By: Jose R. Lopez, Jr.

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PATENT

Attorney Docket No.: 026808-003100US

Client Ref. No.: BL-232

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SAXENA, Piyush *et al.*

Application No.: 10/802,190

Filed: March 17, 2004

For: WEB-ENABLED UPS

Customer No.: 20350

Confirmation No. 3429

Examiner: RUTLAND WALLIS,
Michael

Technology Center/Art Unit: 2836

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EXPEDITED PROCEDURE EXAMINING
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Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action dated August 28, 2008 on the above-referenced application, please enter the following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.